



9.6 Deep Security

Service Pack 1

Integration Guide for SAP

Advanced Protection for Physical, Virtual, and Cloud Servers



Cloud & Data Center



Complete End User



Cyber Threats

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<http://www.trendmicro.com/download>

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Introduction

Trend Micro Deep Security supports integration with the SAP NetWeaver platform.

The Trend Micro Deep Security Agent can be called by a library that is automatically deployed on SUSE Linux Enterprise Server 11 (SLES) 64-bit or Red Hat Enterprise Linux 6 (RHEL) 64-bit operating systems. This is available starting with Deep Security 9.5 build 2774 or later. It will be officially supported in Deep Security Agent version 9.6.

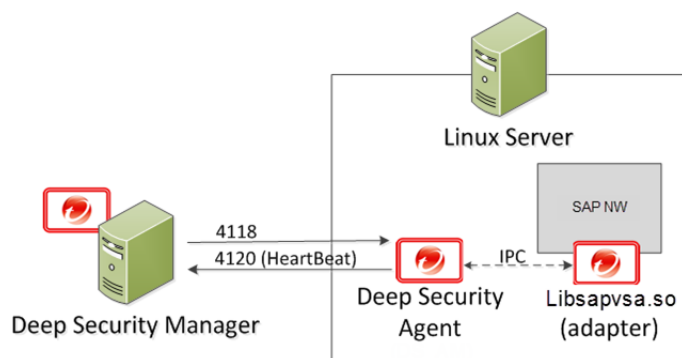
This is an overview of the integration steps:

1. Install the Deep Security Agent on an SLES 11- or RHEL 6-based SAP application server. See [Install the Deep Security Agent \(page 5\)](#).
2. Add the SAP server to Deep Security Manager and activate the Agent on the SAP server. See [Adding the SAP Server to Deep Security Manager \(page 6\)](#).
3. Apply a security profile that has Anti-Malware active to provide the Agent with the latest pattern and scan engine. See [Assign a Security Profile \(page 9\)](#).
4. Configure the SAP Virus Scan Interface (VSI) by calling the following transactions. See [Configure SAP to Use the Deep Security Agent \(page 12\)](#):
 - VSCANGROUP
 - VSCAN
 - VSCANPROFILE
 - VSCANTEST

Note: Depending on your operating system and environment, the output that you see may differ slightly from what is shown in this guide.

You can find other Deep Security documentation at <http://docs.trendmicro.com/en-us/enterprise/deep-security.aspx>. In addition, Deep Security Manager includes a help system that is available from within the Deep Security Manager console.

Deep Security and SAP Components



Deep Security Manager connects with the Deep Security Agent located on the SAP NetWeaver Linux server. The Agent connects with `libsapvsa.so`, which is the virus adaptor provided by Trend Micro for scanning purposes.

The components involved in this solution are:

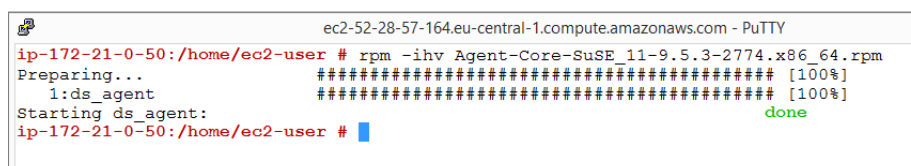
- **Deep Security Manager:** The centralized Web-based management console that administrators use to configure security policy and deploy protection to the enforcement components: the Deep Security Agent and the Deep Security Agent.
- **Deep Security Agent:** A security agent deployed directly on a computer. The nature of that protection depends on the rules and security settings that each Deep Security Agent receives from the Deep Security Manager.
- **SAP NetWeaver:** SAP integrated technology computing platform. The SAP NetWeaver Virus Scan Interface (NW-VSI) provides virus scanning capabilities for third-party products that perform the actual scan. The NW-VSI interface must be activated.
- **SAP NetWeaver ABAP WinGUI:** A Windows management console used for SAP NetWeaver. In this document, it is used for the configuration of the Deep Security Agent and the SAP NetWeaver Virus Scan Interface.

Install the Deep Security Agent

The Deep Security Agent is installed with core Agent functionality only. After the Agent is installed, you can enable Protection Modules on the Agent. At that point, the plug-ins required for the Protection Modules will be downloaded and installed.

To install the Deep Security Agent on SUSE Linux Enterprise Server or Red Hat Enterprise Linux:

1. Go to the Trend Micro Download Center (<http://downloadcenter.trendmicro.com>) and download the Deep Security Agent package for your OS.
2. Install the Agent on the target system. You can use **rpm** or **zypper**, depending on the OS. In this example, rpm is used by typing: `rpm -ihv Agent-Core-SuSE_11-9.5.3-2774.x86_64.rpm`
3. You should see output similar to what's shown in this example, which indicates that the Agent installation is complete:



```
ec2-52-28-57-164.eu-central-1.compute.amazonaws.com - PuTTY
ip-172-21-0-50:/home/ec2-user # rpm -ihv Agent-Core-SuSE_11-9.5.3-2774.x86_64.rpm
Preparing...                               [100%]
   1:ds_agent                               [100%]
Starting ds_agent:                          done
ip-172-21-0-50:/home/ec2-user #
```

Note: You can also deploy the Agent using a deployment script generated from the Deep Security Manager.

Adding the SAP Server to Deep Security Manager

The Agent is now installed on the SAP server but no protection modules are active. To enable protection, you need to add the SAP Server to the Deep Security Manager console.

Activate SAP in the Deep Security Manager

To enable the SAP features in the Deep Security Manager, you must enter an activation code:

1. In the Deep Security Manager, go to **Administration > Licenses**.
2. Click **Enter New Activation Code**.
3. In the **SAP Integration** area (under **Additional Features**), enter your SAP activation code, then click **Next** and follow the prompts.

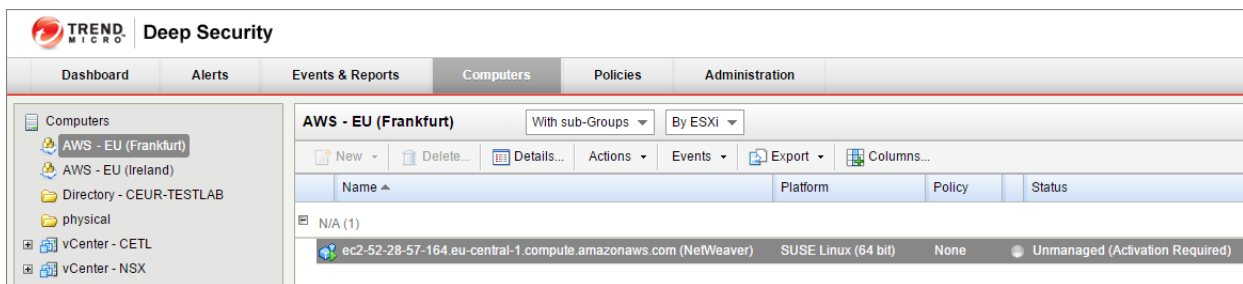
Note: In order to use the SAP integration feature, the Anti-Malware and Web Reputation modules must also be activated.

The **SAP** tab will now be available in the Computer/Policy editor, where you can enable the SAP integration feature for individual computers or policies.

Add the SAP Server

To add the SAP Server, open the Deep Security Manager console and on the **Computers** tab, click **New**. There are several ways to add the server, including synchronization with Microsoft Active Directory, VMware vCenter, Amazon Web Services, or Microsoft Azure. You can also add the computer using an FQDN or IP address. For detailed instructions, see the **Deep Security Manager Help**, which is available from the Deep Security Manager console.

In this example, we have synchronized with an Amazon Web Service Account and see our instance, `ec2-52-28-57-164.eu-central-1.compute.amazonaws.com` (NetWeaver):

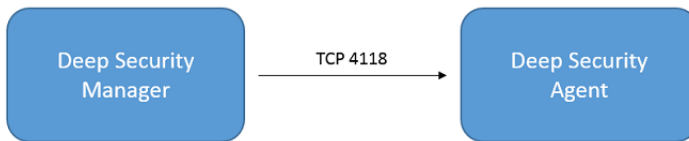


Activate the Agent

The status of your instance will be either **Unmanaged (Activation Required)** or **Unmanaged (Unknown)**. Next, you will need to activate the Agent before the Manager can assign Rules and Policies to protect the computer. The activation process includes the exchange of unique fingerprints between the Agent and the Manager. This ensures that only one Deep Security Manager can communicate with the Agent. There are two ways to activate the Agent: **Agent-initiated** or **Manager-initiated**.

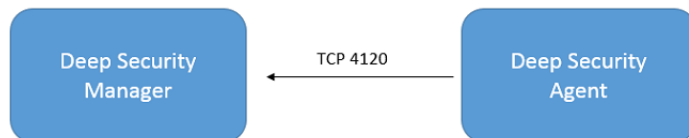
Manager-Initiated Activation

The **Manager-initiated** method requires that the Deep Security Manager can access the FQDN or the IP of the instance via TCP port **4118**. This can sometimes be difficult due to NAT-environments. To perform Manager-initiated activation, go to the **Computers** tab in the Deep Security Manager console, right-click the instance where the Agent is installed and click **Actions > Activate**.

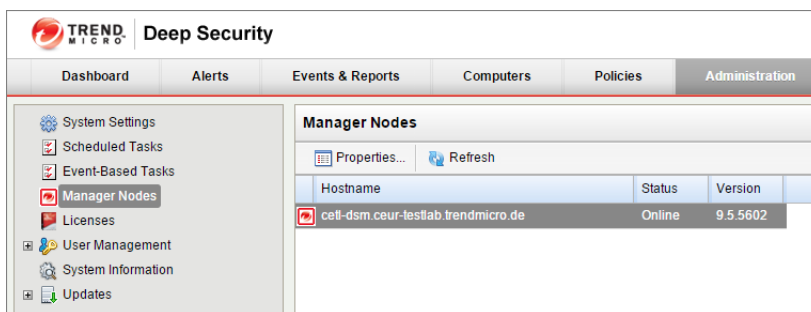


Agent-Initiated Activation

The **Agent-initiated** method requires that the Deep Security Agent can access the configured Deep Security Manager address via TCP port **4120**.



The configuration of the Deep Security Manager address (FQDN or IP) can be found in the Deep Security Manager console:



You will also need to enable Agent-initiated activation from the Deep Security Manager console, by clicking **Administration > System Settings > Agents** and selecting **Allow Agent-Initiated Activation**.

Next, use a locally-run command-line tool on the Deep Security Agent to initiate the activation process. The minimum activation instruction contains the activation command and the Manager's URL (including the port number):

```
dsa_control -a dsm://[managerurl]:[port]/
```

where:

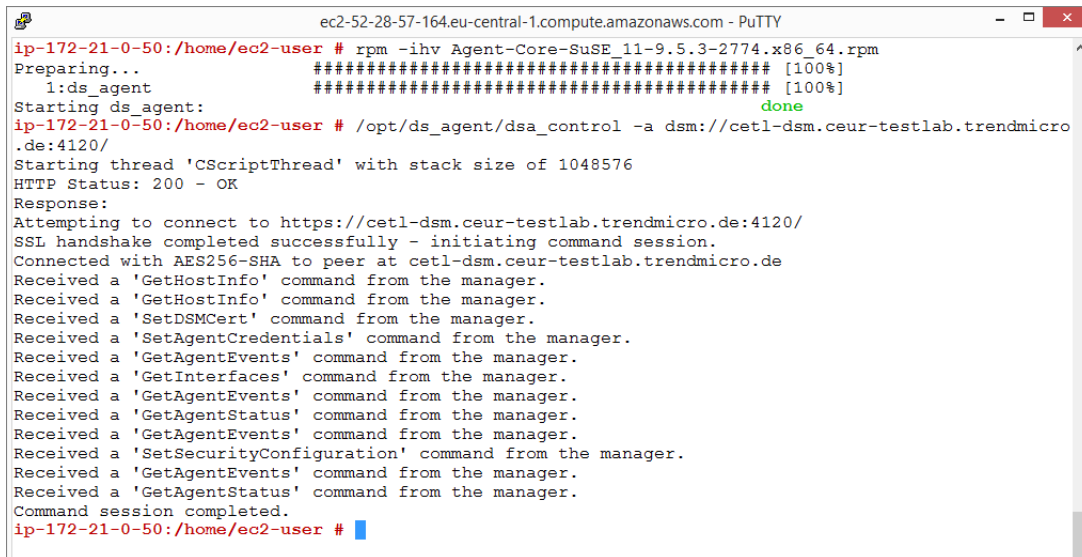
- **-a** is the command to activate the Agent, and

- **dsm://managerurl:4120/** is the parameter that points the Agent to the Deep Security Manager. ("managerurl" is the URL of the Deep Security Manager, and "4120" is the default Agent-to-Manager communication port.)

The Manager URL is the only required parameter for the activation command. Additional parameters are also available. (For a list of available parameters, see "Command-Line Utilities" in the Deep Security Manager Help.)

In the following example, we use the Agent-initiated activation by typing:

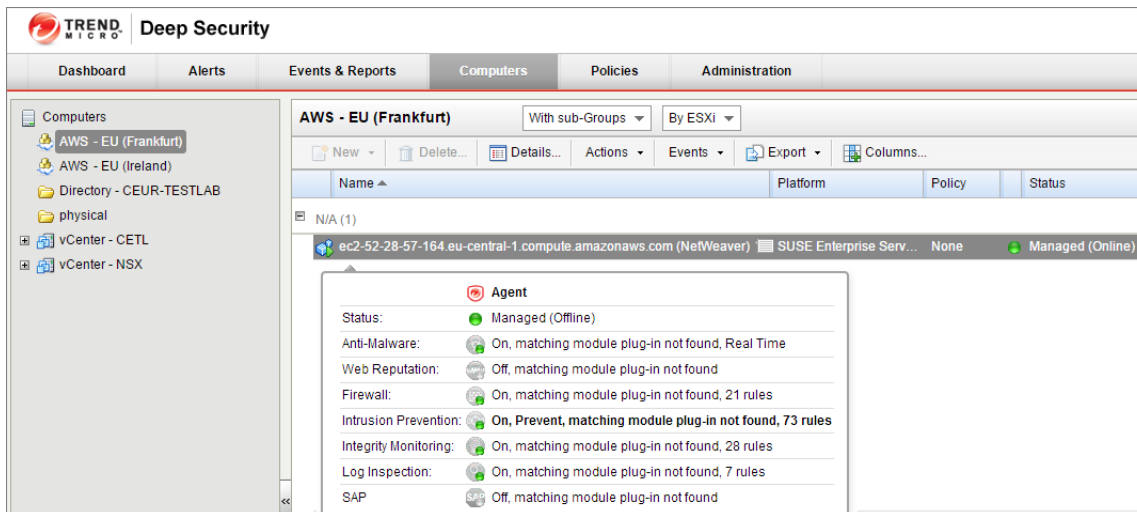
```
/opt/ds_agent/dsa_control -a dsm://cetl-dsm.ceur-testlab.trendmicro.de:4120/
```



```
ec2-52-28-57-164.eu-central-1.compute.amazonaws.com - PuTTY
ip-172-21-0-50:/home/ec2-user # rpm -ihv Agent-Core-SuSE_11-9.5.3-2774.x86_64.rpm
Preparing... ##### [100%]
1:ds_agent ##### [100%]
Starting ds_agent: done
ip-172-21-0-50:/home/ec2-user # /opt/ds_agent/dsa_control -a dsm://cetl-dsm.ceur-testlab.trendmicro.de:4120/
Starting thread 'CScriptThread' with stack size of 1048576
HTTP Status: 200 - OK
Response:
Attempting to connect to https://cetl-dsm.ceur-testlab.trendmicro.de:4120/
SSL handshake completed successfully - initiating command session.
Connected with AES256-SHA to peer at cetl-dsm.ceur-testlab.trendmicro.de
Received a 'GetHostInfo' command from the manager.
Received a 'GetHostInfo' command from the manager.
Received a 'SetDSMCert' command from the manager.
Received a 'SetAgentCredentials' command from the manager.
Received a 'GetAgentEvents' command from the manager.
Received a 'GetInterfaces' command from the manager.
Received a 'GetAgentEvents' command from the manager.
Received a 'GetAgentStatus' command from the manager.
Received a 'GetAgentEvents' command from the manager.
Received a 'SetSecurityConfiguration' command from the manager.
Received a 'GetAgentEvents' command from the manager.
Received a 'GetAgentStatus' command from the manager.
Command session completed.
ip-172-21-0-50:/home/ec2-user #
```

This output indicates that the Agent activation is complete.

You can confirm the activation by checking the **Computers** tab in the Deep Security Manager console:



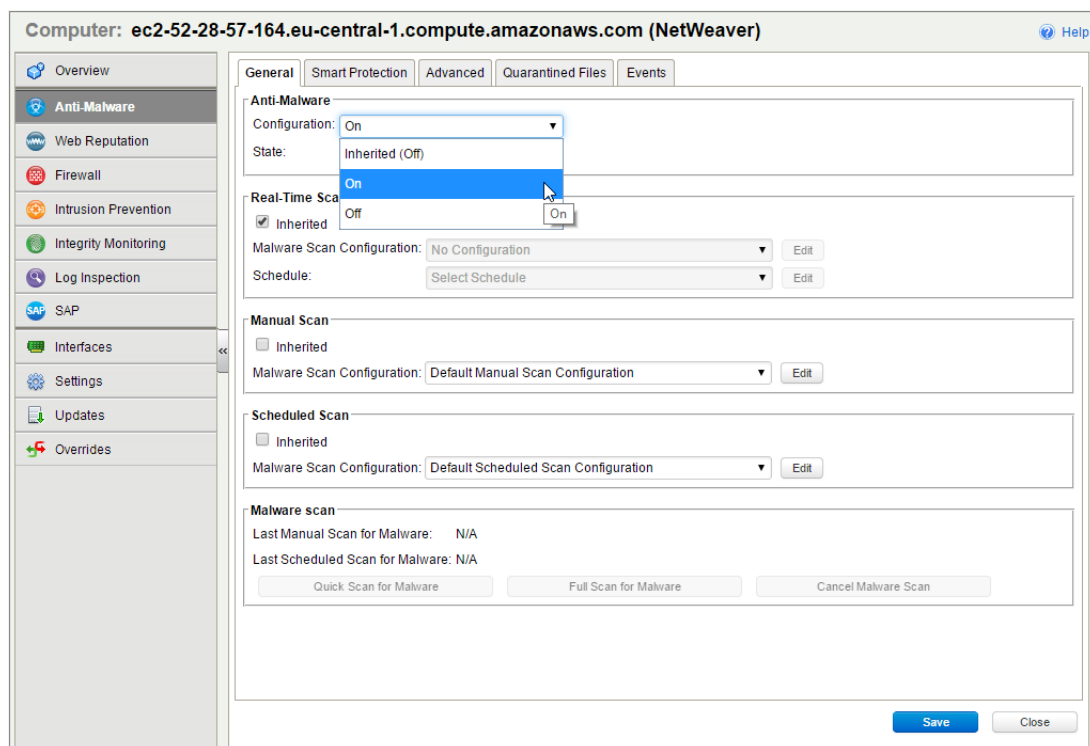
Assign a Security Profile

As shown in the image at the end of the previous section, the Agent is **Managed (Online)** but there is no protection module installed. This means that the Agent the Manager are communicating but the Agent is not using any configuration.

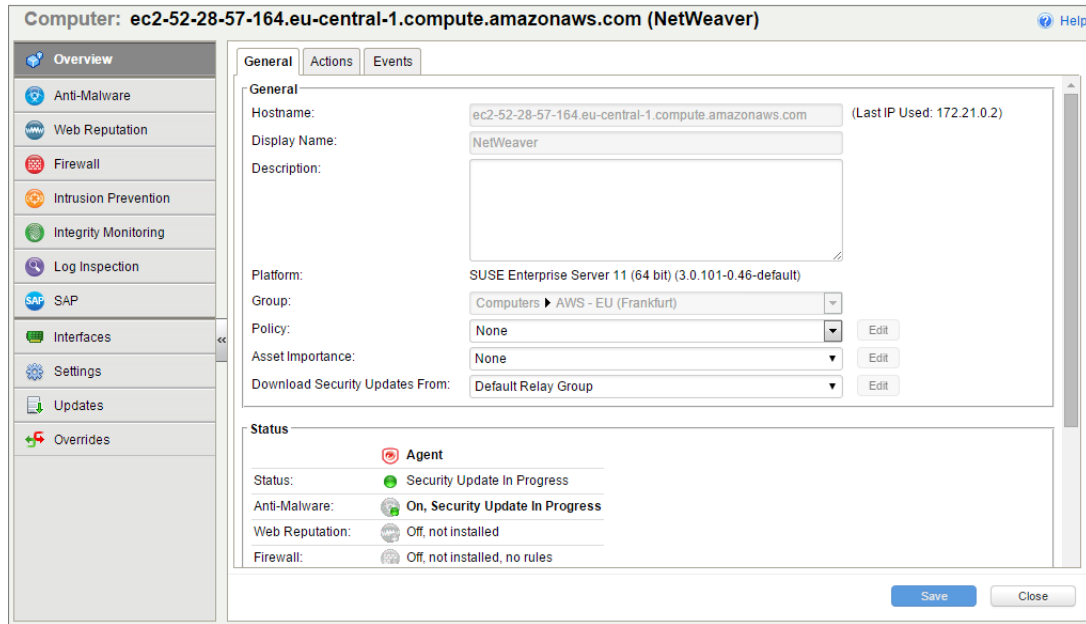
There are several ways to apply protection. In this example, the configuration is done directly on the SAP instance by activating Anti-Malware and SAP and assigning the default **Scan Configurations**.

To enable Anti-Malware and SAP functionality on a computer:

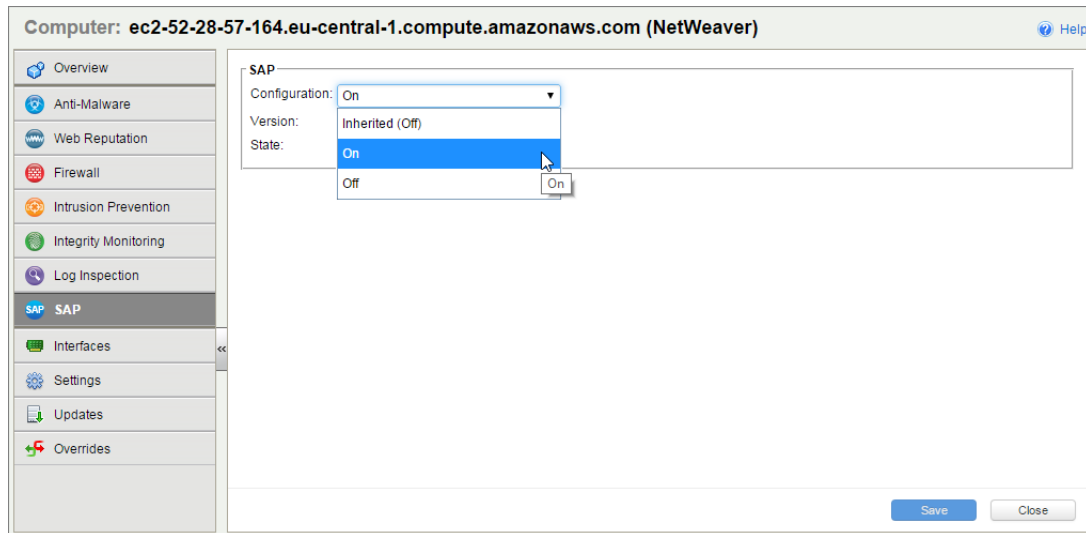
1. In the Computer editor, go to **Anti-Malware > General**.
2. In the **Anti-Malware** section, set **Configuration** to **On** (or **Inherited On**) and then click **Save**.



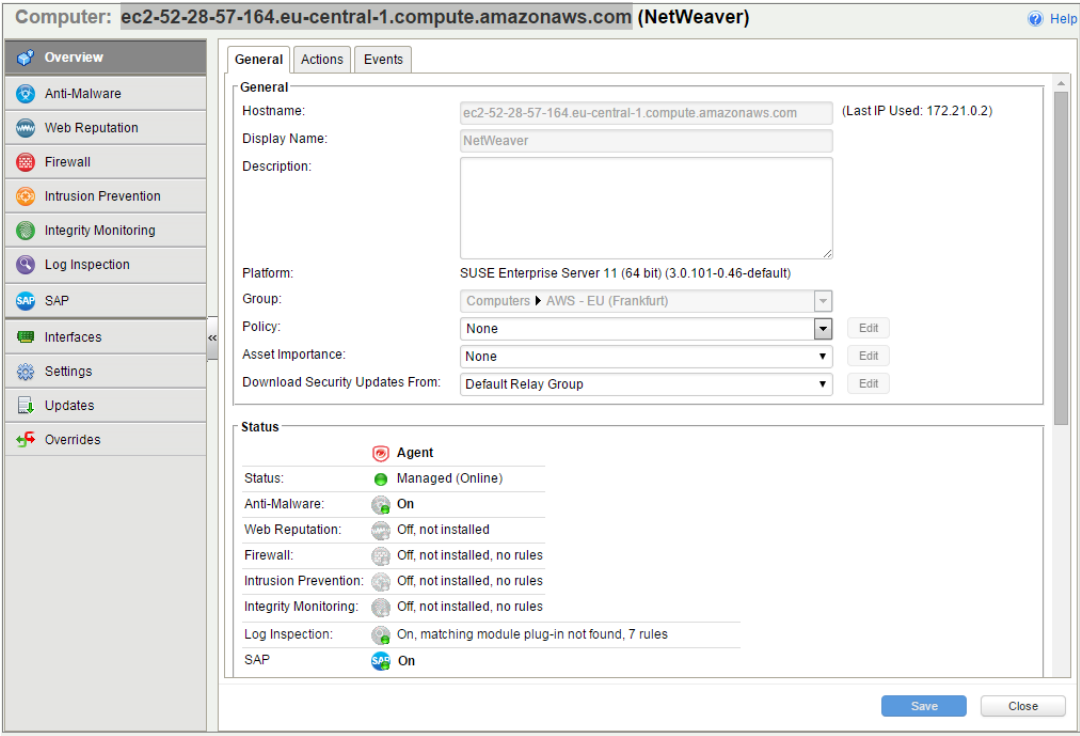
3. In the **Real-Time Scan**, **Manual Scan**, or **Scheduled Scan** sections, set the **Malware Scan Configuration** and **Schedule**, or allow those settings to be inherited from the parent policy.
4. Click **Save**. The status of the Anti-Malware module changes to **Off, installation pending**. This means that the Agent is retrieving the required module from the Deep Security Manager. For this to work, the client needs to access the **Deep Security Relay** on **TCP port 4122**. A few moments later, the Agent should start downloading security updates such as Anti-Malware patterns and scan engines:



5. In the Computer editor, go to **SAP**.
6. In the **SAP** section, set **Configuration** to **On** (or **Inherited On**) and then click **Save**:



After status of the Agent changes to **Managed (Online)** again and the Anti-Malware and SAP modules are **On**, you can proceed with the SAP configuration.



Configure SAP to Use the Deep Security Agent

The Deep Security Agent is now up and running and is able to scan the file system of its operating system. Next, we need to make the Agent aware of the SAP application server. To use this, we must create a *Virus Scan Adapter* inside the application server. The virus scan adapter must be part of a group, mainly for load balancing purposes. After the virus scan adapter and virus scan group are created, we can use Virus Scan Profiles to configure what to scan and how to behave.

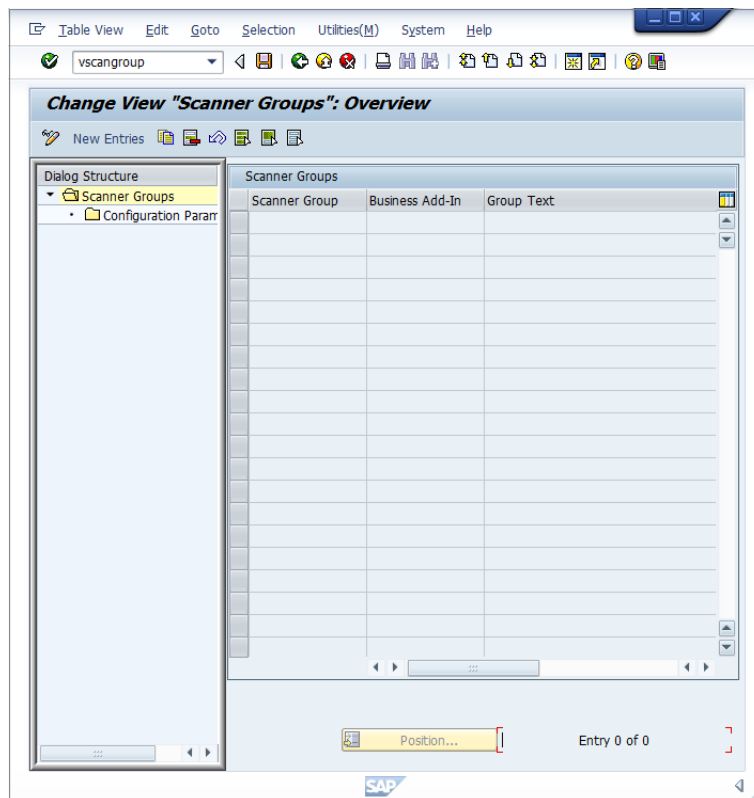
These are the required steps:

1. Configure the Trend Micro Scanner Group
2. Configure the Trend Micro Virus Scan Provider
3. Configure the Trend Micro Virus Scan Profile
4. Test the Virus Scan Interface

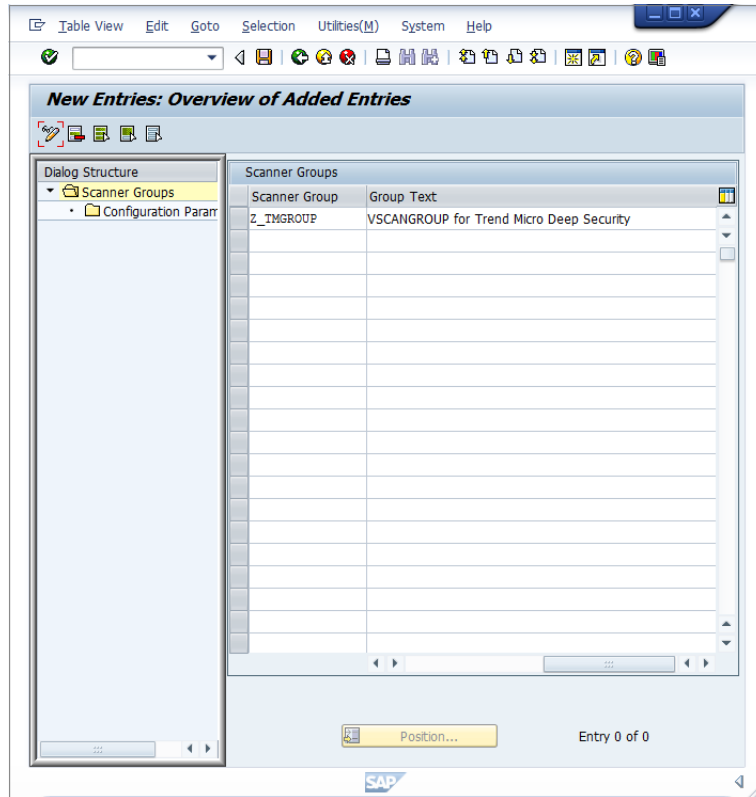
Note: The virus scan group and the virus scan adapter are both global configurations (client 00). The virus scan profile must be configured in each tenant (client 01, 02, etc.).

Configure the Trend Micro Scanner Group

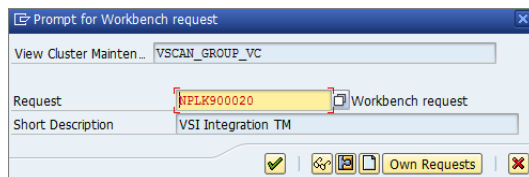
1. In the SAP WinGUI, run the **VSCANGROUP** transaction.



2. In Edit mode, click **New Entries**. Create a new scanner group, specifying a group name in the **Scanner Group** area and a description of the scanner group in the **Group Text** area.



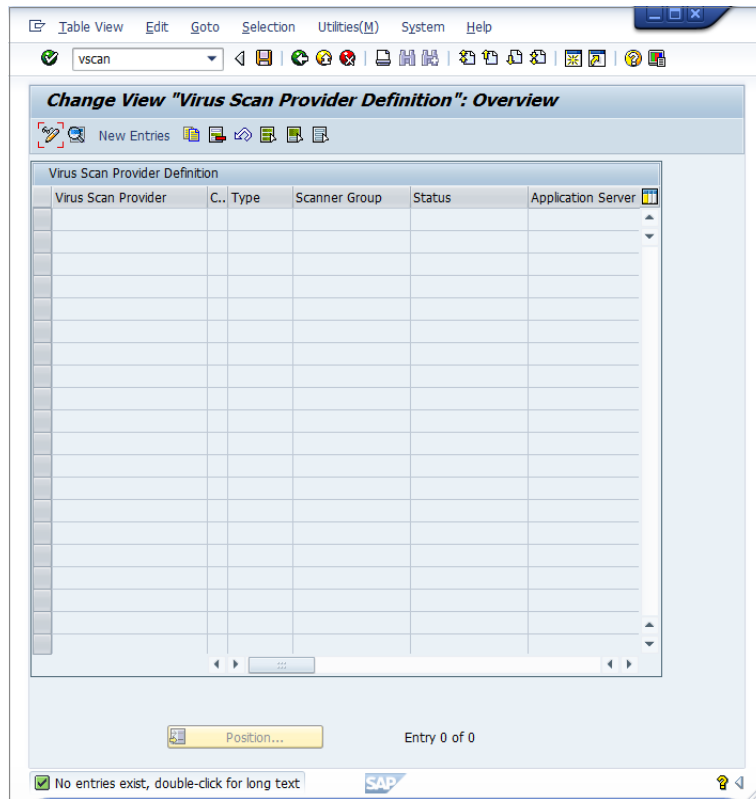
3. Clicking **Save** or leaving the edit mode will prompt you to commit a “workbench request”. In this example, a new workbench request is created to keep track of all the VSI-related changes:



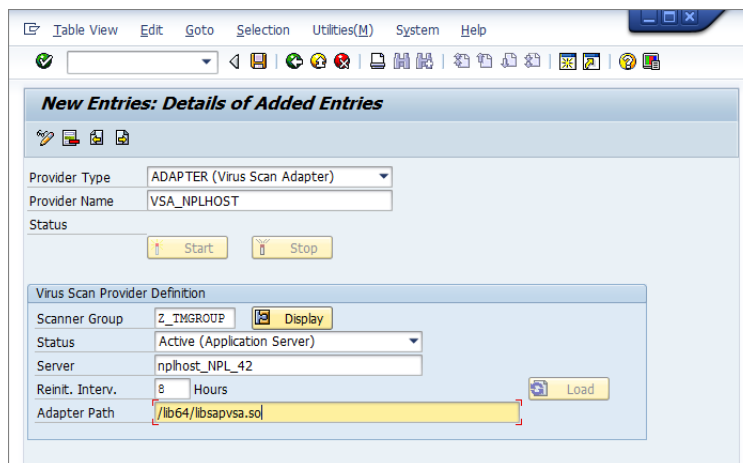
The next step is the actual configuration of the VSI integration. It is called a **Virus Scan Adapter**.

Configure the Trend Micro Virus Scan Provider

1. In the SAP WinGUI, run the **VSCAN** transaction.



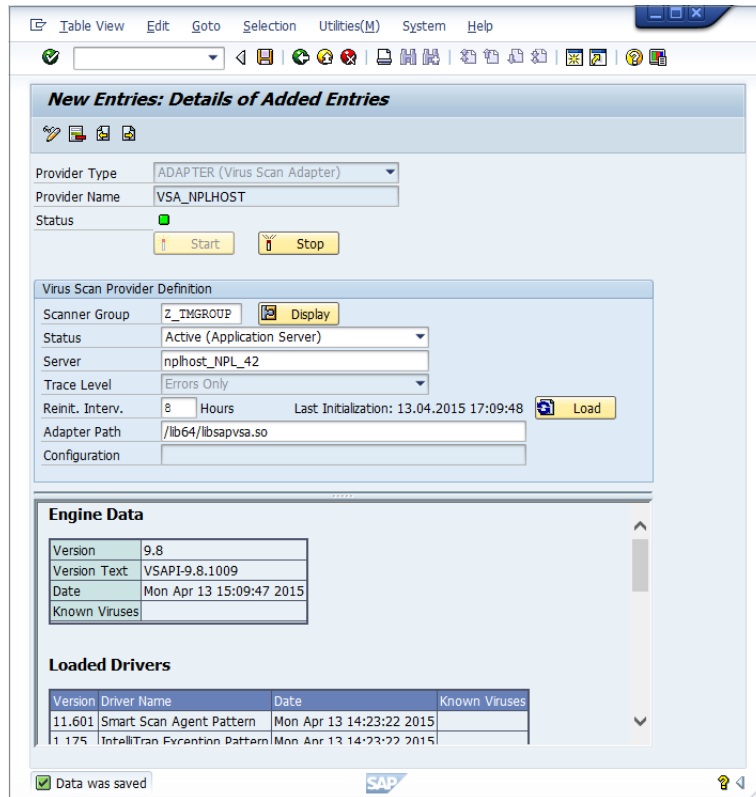
2. In Edit mode, click **New Entries**. Creating a new entry displays a prompt in which the configuration of the VSI-certified solution takes place. In this example, the following configuration parameters are set:



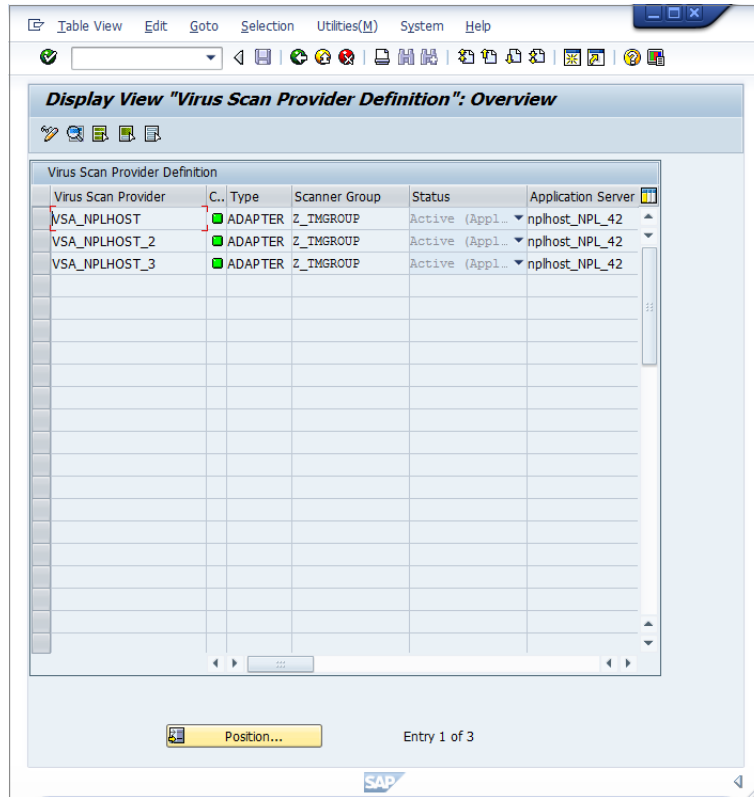
Setting	Value	Description
Provider Type:	ADAPTER (Virus Scan Adapter)	Automatically set (default)
Provider Name:	VSA_<host name>	Automatically set, serves as alias
Scanner Group:	Select the group that you configured earlier	All previously created scanner groups, which you can display using the input help
Status:	Active (Application Server)	Automatically set (default)
Server:	nplhost_NPL_42	Automatically set, hostname
Reinit. Interv.:	8 Hours	Specifies the number of hours after which the Virus Scan Adapter will be reinitialized and load new virus definitions.

Setting	Value	Description
Adapter Path:	/lib64/libsapvsa.so	This is the default path.

3. When you click **Save** or leave the edit mode, there is another prompt to pack this into a workbench request. After confirming, click the **Start** button. The Status light will turn green, which means the adapter is loaded and active:



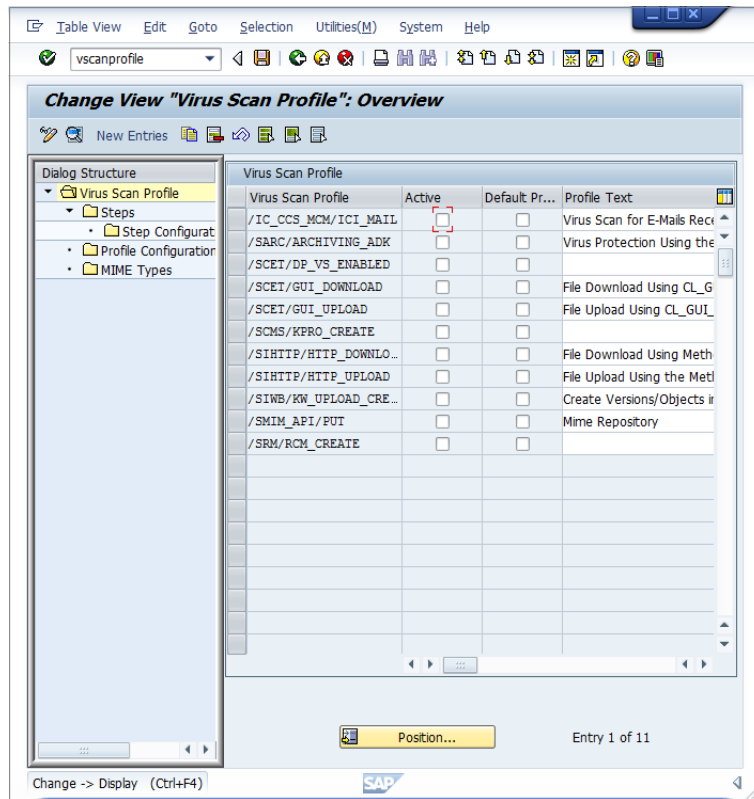
4. It is recommended to repeat this step 2 to 3 times to have multiple threads so that the VSCANGROUP can load balance file transactions:



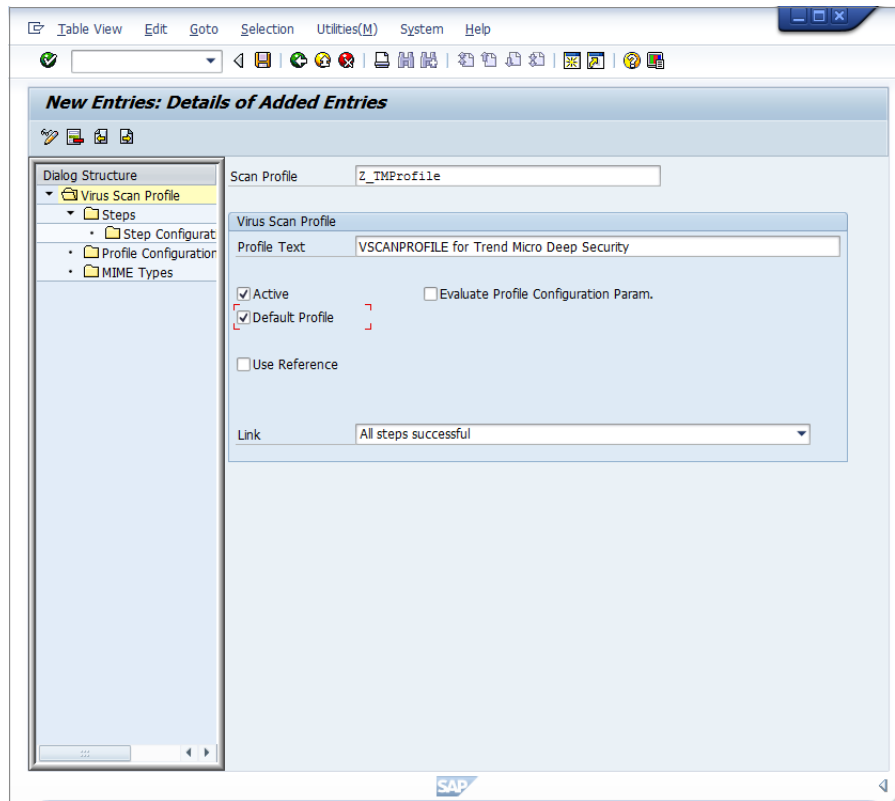
At this point, the VSI configuration is nearly finished. The application server is now ready to process file transactions using a virus scan provided by Trend Micro Deep Security.

Configure the Trend Micro Virus Scan Profile

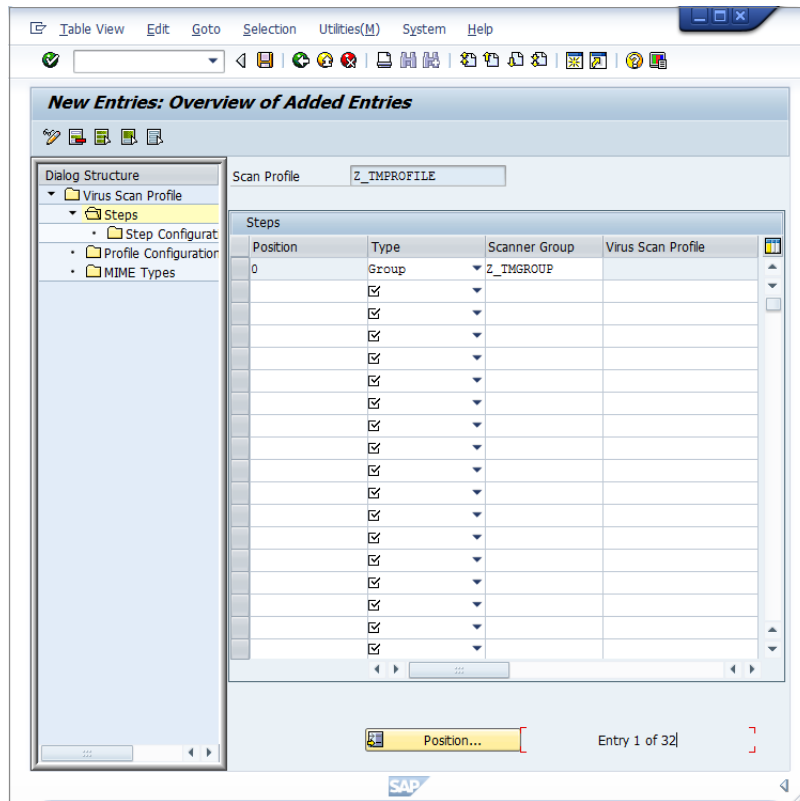
1. In the SAP WinGUI, run the **VSCANPROFILE** transaction.



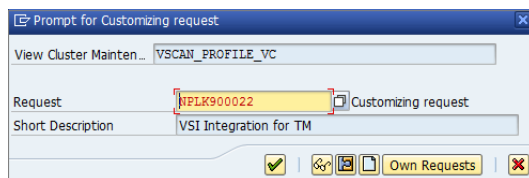
- In Edit mode, click **New Entries**. The virus scan profiles will define how specific transactions (file uploads, file downloads, etc.) are handled corresponding to the virus scan interface. To have the previously configured virus scan adapter used in the application server, a new virus scan profile needs to be created:



3. In the **Scan Profile** box, enter "Z_TMProfile" and select the **Active** and **Default Profile** checkboxes.
4. While still in edit mode, double-click **Steps** to configure the steps:



5. Click **New Entries**.
6. The steps define what to do when the profile is called by a transaction. Set the **Position** to "0", **Type** to "Group" and the **Scanner Group** to the name of the group that you configured earlier.
7. After clicking **Save** or leaving the edit mode, you will eventually receive a notification about an existing virus scan profile, **/SCET/DP_VS_ENABLED**. you can ignore this notification because the profile is not active and is not used. After confirming this notification, you will be asked to pack this configuration in a "customization request". Creating a new request will help keep track of the changes that have been made:



8. To create configuration parameters for a step, double-click the **Profile Configuration Parameters** node. Click **New Entries** and set the parameters:

Parameter	Type	Description
CUST_ACTIVE_CONTENT	BOOL	Check whether a file contains script (Java/PHP/ASP script) and block
CUST_CHECK_MIME_TYPE	BOOL	Check whether the file extension name matches its MIME type. If they do not match, the file will be blocked. All MIME types and extension names can be exactly matched. For example: <ul style="list-style-type: none"> Word files must to be .doc or .dot JPEG files must to be .jpg Text and binary files could be any extension (won't block)

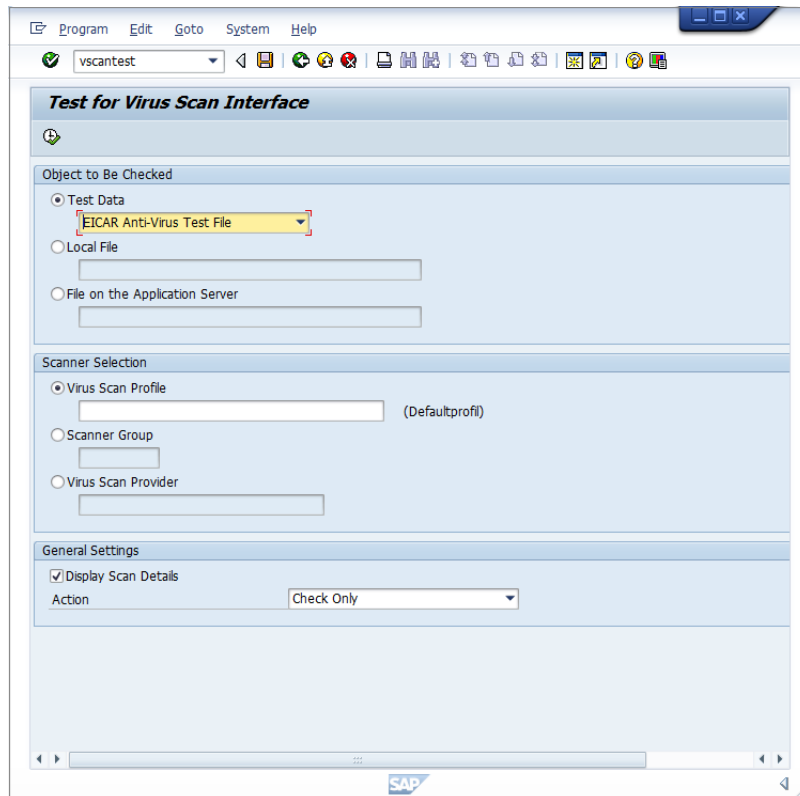
9. Double-click the **Step Configuration Parameters** node. Click **New Entries** and set the parameters:

Parameter	Type	Description
SCANBESTEFFORT	BOOL	The scan should be performed on the “best effort” basis; that is, all (security critical) flags that allow a VSA to scan an object should be activated, such as SCANALLFILES and SCANEXTRACT, but also internal flags. Details about exactly which flags these are can be stored in the certification.
SCANALLFILES	BOOL	Scans for all files regardless of their file extension.
SCANEXTENSIONS	CHAR	List of the file extensions for which the VSA should scan. Only files with the configured extensions will be checked. Other extensions are blocked. Wildcards can also be used here in order to search for patterns. * stands for this location and following and ? stands for only this character. The syntax is: exe;com;do?;ht* => `*` therefore means to scan all files.
SCANLIMIT	INT	This settings applies to compressed files. It specifies the maximum number of files that will be unpacked and scanned.
SCANEXTRACT	BOOL	Archives or compressed objects are to be unpacked
SCANEXTRACT_SIZE	SIZE_T	Maximum unpack size
SCANEXTRACT_DEPTH	INT	Maximum depth to which an object is to be unpacked.
SCANMIMETYPES	CHAR	List of the MIME types to be scanned for. Only files with configured MIME types will be checked. Other MIME types are blocked. This parameter works only if CUST_CHECK_MIME_TYPE is enabled.
BLOCKMIMETYPES	CHAR	List of MIME types to be used as black list (they will be blocked). This parameter works only if CUST_CHECK_MIME_TYPE is enabled.
BLOCKEXTENSIONS	CHAR	List of file extensions to be used as black list

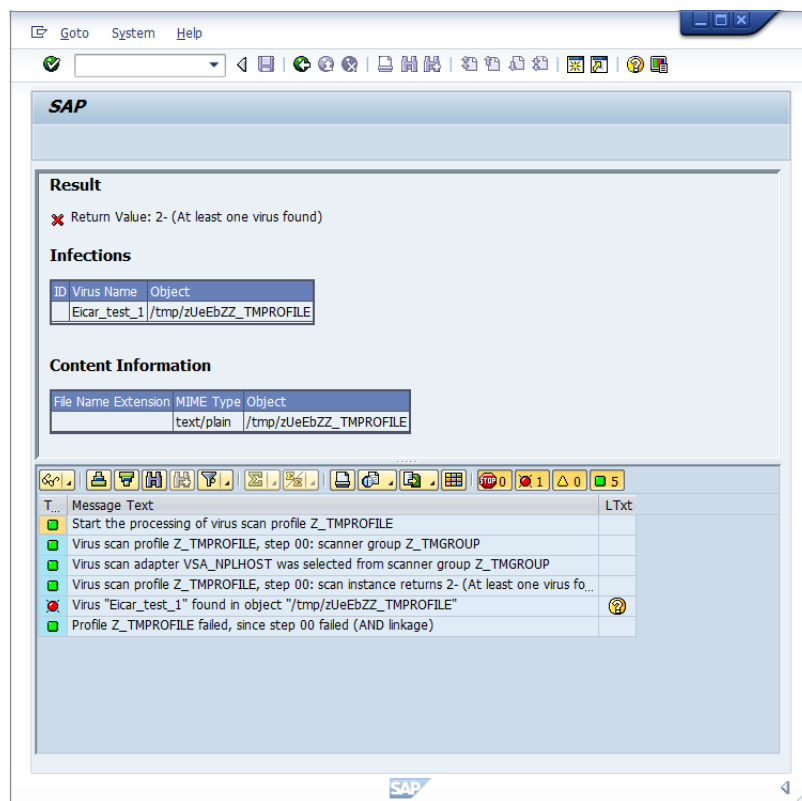
This configuration is per-client, so it must be done in each tenant of the SAP application server.

Test the Virus Scan Interface

1. In the SAP WinGUI, run the **VSCANTEST** transaction.



- Every VSI-aware SAP application server also has a built-in test to check whether the configuration steps were done correctly. For this, an EICAR test virus (www.eicar.org) is packed in a transaction that can call a specific scanner. Not filling in anything will call the default profile, which was configured in the last step.
- Clicking **Execute** prompts a notification that explains what an EICAR test virus is. After confirming this, you will see how the transaction is intercepted:



Infections shows information about the detected malware.

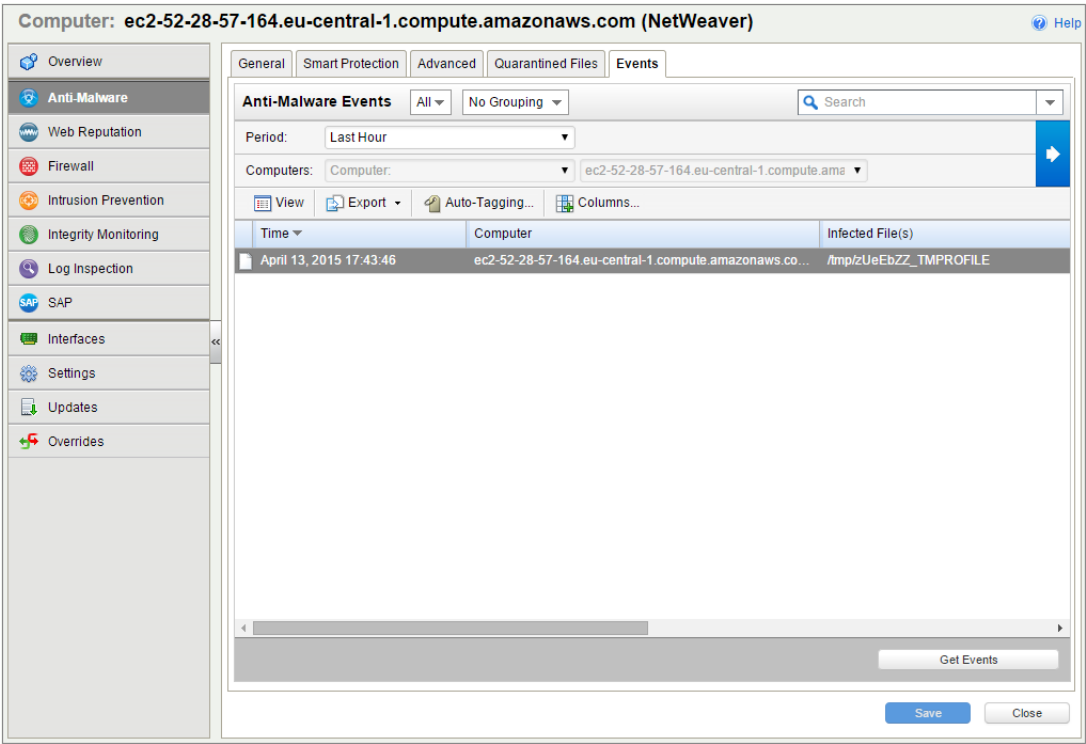
Content Information shows the correct MIME-type of the file.

The file name is always a randomly generated 7-letter alphabetic string followed by the virus scan profile name.

After this, there is an output about each step of the transaction:

- The transaction called the default virus scan profile, which is the virus scan profile **Z_TMPROFILE**.
- The virus scan profile **Z_TMPROFILE** is configured to call an adapter from the virus scan group **Z_TMGROUP**.
- The virus scan group **Z_TMGROUP** has multiple adapters configured and calls one of them (in this case, **VSA_NPLHOST**).
- The virus scan adapter returns value **2-**, which means a virus was found.
- Information about the detected malware is displayed by showing **Eicar_test_1** and the file object **/tmp/zUeEbZZ_TMPROFILE**.
- The called default virus scan profile **Z_TMPROFILE** fails because step 00 (the virus scan group) was not successful and therefore the file transaction is stopped from further processing.

For a cross-check, there is also information about this “malware”-event in the Deep Security Manager console:





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